



# Client Profile & Authorization

## CLIENT INFORMATION *(please print)*

FIRST & LAST NAME
ADDRESS
ADDRESS
POSTAL CODE
TELEPHONE NUMBER
EMAIL ADDRESS

**PLEASE PROVIDE ADDRESS FOR DELIVERY DESTINATION IF DIFFERENT FROM CLIENT INFO**

FIRST & LAST NAME:
ADDRESS:
ADDRESS:
POSTAL CODE:
TELEPHONE NUMBER:
EMAIL ADDRESS:

## SPECIAL DIRECTIONS

Unless directed otherwise, we will collect clothes by knocking at your front door

If not home, my clothes will be located \_\_\_\_\_

<b>DAILY PICKUP</b>	<b>WEEKLY PICKUP</b>
MON - THU	WED - WED
TUE - FRI	FRI - FRI
WED - SAT	

## HOW TO GET THIS FORM TO US?

Fax: 416.742.3433  
 Phone: 416.742.3432  
 Email: [info@prontocleaners.ca](mailto:info@prontocleaners.ca)

## Have ready for hand delivery

8-1889 Albion Road  
 Etobicoke, Ontario, M9W 5S9

## PAYMENT METHOD

Please select your method for which you wish to pay  
 cheque       credit card       pay driver

<input type="checkbox"/> Visa	<input type="checkbox"/> MC
CREDIT CARD NUMBER	
M <input type="text"/>	Y <input type="text"/>
EXPIRATION DATE	
CVC	<input type="text"/>
<input type="checkbox"/> Check here to have all orders billed to your credit card. <small>By doing so, you authorize Pronto Cleaners Ltd. to keep your credit card number on file and bill all services provided by Pronto Cleaners Ltd. directly to your card.</small>	
<input checked="" type="checkbox"/> <b>INCLUDE BILLING PERIOD</b> <input type="checkbox"/> Monthly <input type="checkbox"/> Every Order	
<b>X</b> CARDHOLDER SIGNATURE	
<small>The Pick Up and Delivery Service is run via a charge account and commences with your first order. The Charge Account will be paid with your credit card: Visa or MasterCard. Your collected Credit Card Number will be protected and used solely for the purpose of settling your monthly dry cleaning invoices. A monthly statement will be issued upon confirmation of payment and will be provided to you for your records. Customers must maintain a valid credit card number on file.</small>	

**CLIENT PROFILE** – The information contained in the Client Profile will only be used by the regular course of the providing services to you. We do not sell or provide to third parties client lists or any personal information in the Client Profile. We use a secure system to encrypt the information. You may amend your client profile at any time by contacting our office at (416) 742-3432. The client profile enables us to better serve you by (1) processing your items in accordance with your preference (2) contacting you about problems, and (3) mailing you special promotional materials.

**GARMENT CARE and MISSING OR DAMAGED GOODS** – To protect your garments, we follow the Care Label instructions, if you require specific care to your garment please provide this information on your Client Profile. The company's liability with respect to any lost or damaged article shall not exceed 10 times our charge for processing it. **WE ARE NOT RESPONSIBLE FOR ANY ARTICLES AFTER 30 DAYS, FAILURE TO NOTIFY US WITHIN THAT TIME PERIOD CONSTITUTES WAIVER OR A CLAIM FOR ANY LOST OR DAMAGED ITEMS.**

**PERSONAL ITEMS** – Please check all your garments for money, jewelry or other valuables. If we find any valuables in your garments, we will make every effort to return them to you and we cannot be held liable for the loss of any such articles sent to us.

**UNATTENDED SERVICE DISCLAIMER** – We will assume no liability for stolen, lost or damaged garments left at your specified location. It is your responsibility to ensure the environment is safe for pick up and delivery of all items.

**HOLIDAY** – No pick or delivery service will be provided on Sundays and on days which we are closed, including: New Year's Day, Good Friday, Canada Day, Labour Day, Thanksgiving Day, Christmas Day and Boxing Day. We will always forward you notice of any changes on service days.

*I hereby attest and confirm all the above information, please add me as a client to your delivery service.*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_